

## INFORMATION SHEET FOR NEW TENANTS/OWNERS:

### Electricity Actual v Estimated Bills

During the Home and Business Energy Reviews that Z-Net Uralla has been conducting one issue has arisen that we would like to share with the Uralla Community.

With the many changes in Energy providers it is no longer compulsory to do an actual reading of the electricity meter every quarter. They must do at least one per year.

As a result, a number of householders and businesses have been caught out when they have moved into a new property.

1. The estimated bill has been higher than the actual amount based on whoever was in that property previously. In the case of a business you must pay the bill before you can get a credit. This can add a considerable cost to your start-up costs.
2. The estimated bill is lower than the actual usage. This leads to the tenant believing they have their power bills under control until they get their first actual bill and get bill shock. This is especially important to be aware of in the winter months.

You must always check if it says actual or estimated. With some power companies you are able to give them the actual meter reading.

#### Estimated Bill:

Period: 13 Aug 16 - 9 Nov 16 (89 days)  
Your rate: General Domestic

Meter no	Usage type	Previous read	Current read	Usage (kWh)
40096761	Peak	2830 (A)	3238 (E)	408
	Peak	2486 (A)	2756 (E)	270
	Peak	5360 (A)	5844 (E)	484
<b>Total kWh</b>				1162

(A = Actual, E = Estimated)  
Estimate reason: Extreme weather conditions

#### Actual Bill:

Electricity Usage and Service Calculation  
NMI: ~~XXXXXXXXXX~~ Billing Period: 24-August-2016 - 22-November-2016  
Site Address: ~~XXXXXXXXXX~~ Expected next reading: 20 February 2017

Meter Type	Meter Number	Previous Date	Previous Reading	Current Date	Current Reading	Bill Days	Usage kWhs
Basic	26476-01	23-Aug	82067 A	22-Nov	82349 A	91	282.00
Basic	26475-01	23-Aug	1154 A	22-Nov	2325 A	91	1171.00
Tariff	Description				Consumption	Unit Price	Total (excl GST)

If you have any queries please contact us at Z-Net Uralla: 9 Hill St, Uralla

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